

Accessibility Station Guide

Language Line Insights

Overview: Language Line Insights is a video remote interpretation service that we can utilize to help break down communication barriers. The video remote interpretation includes 34 languages including American Sign Language (ASL).

Who would need it: This is great tool to utilize for individuals with hearing impairments that have the ability utilize ASL.

Please note – Not all people with hearing impairments can sign and ASL is another language from traditional sign language. Always check with the customer in writing first before accessing this tool.

How to access:

- Move tab on camera to the left to uncover
- Open Desktop
- Open google chrome browser
- Click link to language line on favorites bar
- Select language by clicking twice
- Begin conversation

JAWS Screen Reader

Overview: JAWS is a screen reader software that allows individuals to hear everything that is being used on the computer. A screen reader is a software program that enables a blind or visually impaired user to read the text that is displayed on the computer screen with a speech synthesizer or braille display.

Who would need it: Individuals with severe visual impairments or blindness.

How to access:

- Open Desktop
- Click the JAWS 2019 icon on the desktop
- Select 40-minute mode

ZoomText 11

Overview: ZoomText is a fully integrated magnification and reading program tailored for low-vision users. Magnifier/Reader enlarges and enhances everything on your computer screen, echoes your typing and essential program activity, and automatically reads documents, web pages, email.

Who would need it: Individuals with visual impairments

How to access:

- Open Desktop
- Click the ZoomText Fusion 11 icon on the desktop
- Select 40-minute mode
- Ask customer if they want to utilize screen reader function
- Work with customer to select magnification setting